

# CUSTOMER CARE CENTER

Enhance the customer experience with round-the-clock customer care.

The LAZ Customer Care Center is a 24/7/365, centralized customer service solution that provides real-time support, management and automation tools.







**ENHANCED CUSTOMER SERVICE,  
ONSITE AND OFFSITE**



Cutting edge, 24/7/365 customer relationship management– monitor and troubleshoot every interaction from our US-based command center– including multilingual customer support.



**ELIMINATE RISK  
TO YOUR REVENUE**



Push-to-call provides a remote pathway between customers and your agent, to better serve your patrons and reduce unnecessary or early closures, unaccounted tickets and foregone sales.



**OPTIMIZE YOUR GARAGE AND  
REDUCE OPERATING EXPENSES**



Fully-automated support– video and voice push-to-call allows for better service and more efficient staffing, resulting in reduced payroll costs.

Get the **best of both worlds** – reduced operating expenses and our exemplary customer service.

